

Annual  
Report  
2015

# Richland Public Health

Prevent. Promote. Protect.





## Welcome to Richland Public Health

We've been making changes at Richland Public Health. We've added staff to handle new grant programs directed to improve the health of Richland County citizens. We've moved some offices around. You may have noticed our new signs inside and outside the building. And we are fully engaged in the process of improving how we go about our day-to-day work in every division.

One thing has not changed: we have always been and always will be putting the health and safety of Richland County citizens first and foremost in everything we do. We want to know what you think about how we conduct our business and let us know in person or through our online survey. This report features some of our 2015 highlights and comments on our Customer Satisfaction Survey forms.

### Public Health Clinic

**PURPOSE:** The public health clinic is open to all residents for health care, promoting wellness, providing education, and treating illness. These health services are provided by our physician, nurse practitioner, nurses, social worker, health educator, and clerical staff. These services are available for people of all ages from Richland and surrounding counties.

#### 2015 Clinic Statistical Highlights

Total Immunizations (adult & children) .....	4,933
Child Health .....	327
General Health Exams .....	1,676
International Travel (visits/consultations).....	411
Reproductive Health Exams .....	353
Wellness Program (County Employees).....	687
<b>Total Visits</b> (all categories - some not listed here).....	<b>9,389</b>

*"Very friendly staff. Intake was easy with information given on how to get on the web portal. When I need boosters or other school immunizations I always come there."*

**Customer satisfaction comment — Public Health Clinic.**



*"Clara Freer was a very nice lady that cared very much about my pregnancy. This program (newborn home visits) is very helpful and she is a great representative of your office!"*

**Customer satisfaction comment — newborn home visit program.**



Paula Musgrove, Public Health Clinic nurse, coordinates health care for a patient. In addition to seeing clients for a variety of health concerns, nurses are often on the phone coordinating client health care needs.



Stacey Nolen, Social Worker in the Public Health Clinic, checks a child car seat installation. Stacey is one of two Child Passenger Safety Technicians in Richland County and they both work at Richland Public Health. In addition, Stacey coordinates the "Baby & Me Tobacco Free" program and the Smoking Cessation program.



## Public Health Nursing

**PURPOSE:** Public Health Nurses fulfill a unique role in promoting a healthy community. They are a valuable resource for education, information and referral assistance. They also work in schools and other sites in our cities and county. Public Health Nurses provide services to all ages, from newborns to senior citizens.

### 2015 PHN Statistical Highlights

Bureau for Children Medical Handicaps .....	391
Influenza Vaccines (flu shots) .....	1,720
Senior Health Assessments.....	1,284
Community Health Screenings .....	485
Newborn Home Visits .....	263
School Nursing (student care totals) .....	7,567



Public Health Nursing is in the community doing screenings at Fairs and Health Events, Community Health Screenings and Senior Screenings. Teresa Miller does a blood pressure check at right while Keith Evans, Supervisor, distributes some health information (above). Public Health nurses also make Newborn Home Visits and Bureau for Children with Medical Handicaps (BCMh) visits.



Richland Public Health may be best known for its long-running annual flu shot clinics and we're fine with that. Flu shots are for everyone, ages six months old and up. Above, Sue McFarren gives an infant flu vaccination at a clinic in Bellville.



Public Health Nursing provides school nurses to contract school districts. Just in the first four months of the 2015-2016 school year, these nurses saw 7,567 students for care.

**Communicable Disease Investigations** are conducted by Public Health Nurses and our dedicated Communicable Disease team. The Health Department investigates disease outbreaks that affect the health of our communities. 1,549 disease investigations were conducted last year. Of those, 702 were for sexually transmitted infections, 404 were for influenza cases (A&B), and 443 were for all other types of infectious diseases.

Case Managers for the **Breast and Cervical Cancer Project** (BCCP) link eligible income and uninsured women age 40 years and over for cancer screenings and diagnostic services.

### 2015 BCCP Statistical Highlights

Pap Smears .....	228
Mammograms .....	404
Clients Served.....	712



The “Active Design” workshop practiced how to design communities that promote walking and biking as part of traffic flow.



## Health Promotion/Education

**PURPOSE:** Health Promotion/Education works to help Richland County residents gain more control of their personal health as well as the health and well-being of the community and the environment. This division performs educational outreach through advertising, media releases and updates on the website and social media. This Division doubled in size in 2015 as a Corporate Wellness program and a grant award focusing on obesity, heart disease, diabetes, hypertension and stroke joined existing grant programs.

### 2015 Grants & Programs

- Communities Preventing Chronic Disease
- Corporate Wellness Program
- Creating Healthy Communities
- Safe Communities (Traffic Safety)
- County Employee Health & Wellness Screenings
- Website and Social Media coordination

#### Where we are:

Website: [richlandhealth.org](http://richlandhealth.org)

Facebook: [Richland Public Health](#)

Twitter: [@RichlandHealth1](#)

Instagram: [RichlandHealth](#)

YouTube: [Richland Health](#)



Healthy practices can also be fun. The Winter Hike for Health (top left) promotes cardiovascular health through hiking in our parks. Seat belt use is promoted by the Richland County Safe Communities grant and Pioneer students (left) working with local law enforcement perform seat belt checks of fellow students. Health Educator Reed Richmond (above) participates in the “Bike to Work” day.



## We Are Richland

### *Our Vision*

To have the healthiest community with optimal physical, emotional, and

### *Our Mission*

To assess, maintain, and improve the environment and community through



Public Health Nursing made a huge Community Collaborative push for Safe Sleep education. In October, Dr. Stacy Scott, national expert on SIDS, spoke in a seminar about where Ohio and Richland County were compared nationally in efforts to address infant mortality.



State Representative Mark Romanchuk was presented with a Home Visitor certificate by Clara Freer, Public Health Nurse.





## Richland Public Health

any possible where residents can enjoy environmental health.

the health and safety of the enough quality public health services.



In addition to being the Plumbing Supervisor for Richland Public Health, Frank Brykalski is a leader in Ohio in teaching plumbing education classes. He oversees the licensing of plumbers for a six (6) county area.

*"Frank (Brykalski) and Shelly (Adkins) were extremely helpful during my first visit to get a plumbing permit."*

Customer satisfaction comment — Environmental Health.



WIC Program billboard advertising from 2015.

**PURPOSE:** WIC (Women, Infants, Children) is the nation's premier public health nutrition program.

With nutritious foods, counseling, and referral to health care, WIC has helped to decrease anemia among pre-school children and improve pregnancy outcomes.

WIC Coupons redeemed in 2015\* (Jan. - Oct.): 90,458 = \$1,367,947.30

WIC EBT Cards redeemed in 2015 (Aug. - Dec.): 25,855 = \$678,734.39

Total Value of WIC Food Benefits (to Richland County) = \$2,046,681.60

### 2015 Statistical Highlights

New Participants..... 2,559

Recertifications..... 5,928

Other Contacts..... 6,049

Total ..... 14,536

\*In mid-July 2015, Richland County WIC began issuing the WIC Nutrition Card or EBT Card (like a debit card for food purchases). WIC results in a financial benefit to Richland County in income and health.



*"I am always treated kindly and with respect. They never talk down to me or make me feel like I'm not important."*

Customer satisfaction comment — WIC client.

WIC programs have a number of theme parties (like this one from Halloween) where parents can engage in activities with their children while learning about preparing nutritious meals and healthy snacks and drinks.



Antenatal Newborn Health Nurse.



An active Concerned Citizens for Good Health committee helped Richland Public Health pass its 2015 Levy renewal.



One part of Public Health is assuring the public's safety in the event of a major health emergency created by a natural disaster, a biological or chemical event or a terrorist attack. Richland Public Health has a dedicated team that trains regularly, including practice drills, for these events. The picture above is from one of those practice events.





Sanitarian Aide Sue Osborn uses a hand pump to fill the mosquito spraying equipment during the summer. Richland Public Health sprays for mosquitoes with contracted townships to keep mosquito populations in check and help stop the spread of mosquito-borne diseases, such as West Nile virus and Zika virus.



Most people are familiar with the fact that our Sanitarians make restaurant inspections but may not know that they also do public facility inspections and school inspections. Here, Ben Mutti checks the water at one such facility.



Sanitarian Supervisor Wes Englebach and Sanitarian Rob Bowers, clipboards in hand, make the rounds at the Richland County Fairgrounds to inspect food service trailers during the annual County Fair.

## Environmental Health

**PURPOSE:** The Environmental Health Services division provides services that prevent, protect and educate our community about potentially harmful effects and diseases in our environment. Our sanitarians, plumbing inspectors and other staff work to promote safe food and water, air quality, and waste water treatment.

### 2015 Environmental Health Statistical Highlights

Food Operations Inspections.....	2,802
Plumbing, Commercial .....	2,794
Sewage Systems (all types).....	828
Solid Waste Inspections .....	525
Private Water Systems .....	426
Vector Control .....	327
Swimming Pools/Spas .....	364
<u>Lead Contamination.....</u>	<u>354</u>
<b>Total</b> all contacts* (not all listed here) .....	<b>10,136</b>

\* inspections, investigations and consultations



For the past several years, Richland Public Health has helped promote the **FREE** rabies vaccine clinic conducted by Drs. Henry (pictured to the left) and Jody Akers and Dr. Laurie Hickox.

## Vital Statistics

**PURPOSE:** The Vital Statistics division maintains records of all births in Richland County and deaths (excluding Shelby) since 1908. Vital Statistics is able to provide birth certificates for anyone born in Ohio (not just Richland County).

### 2015 Vital Statistical Highlights

Total Deaths (excludes Shelby) .....	1,076
Death Certificates Issued.....	3,684
Total Births (excludes Shelby) .....	1,153
Births to Teens (Ages 13-19) .....	121
Birth Certificates Issued.....	5,138

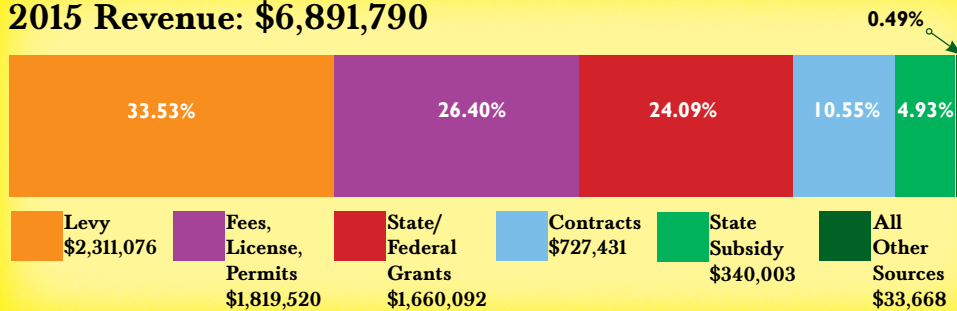


Meet Heather Jones, Vital Statistics Deputy Registrar. If you've come to Richland Public Health for a birth certificate, or just called with an inquiry, odds are really good this is the person you spoke to.

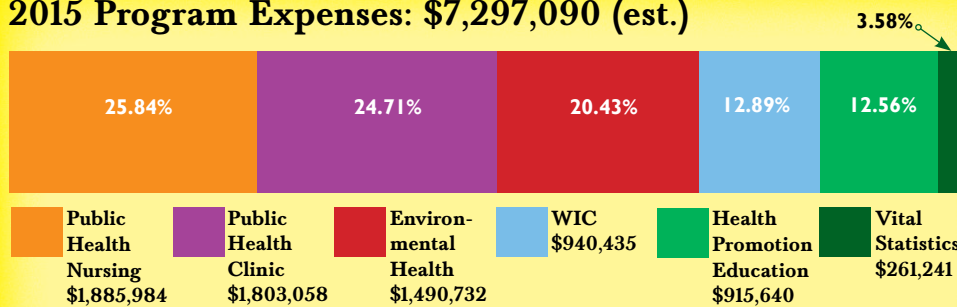
Even if you ordered through the mail or have never been in Richland County (because we can do birth certificates for anyone born in Ohio), then Heather probably completed your order.

## Financial Information

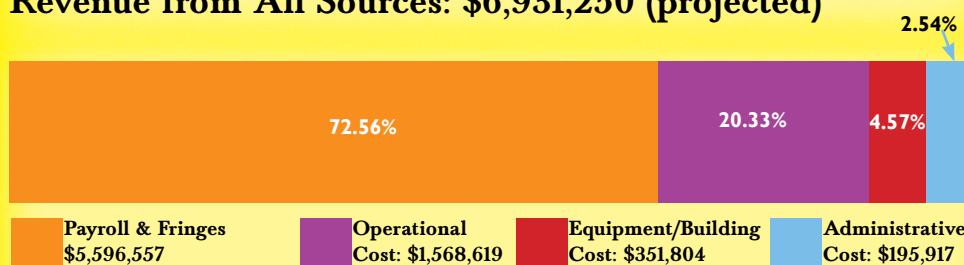
### 2015 Revenue: \$6,891,790



### 2015 Program Expenses: \$7,297,090 (est.)



### Revenue from All Sources: \$6,931,250 (projected)



### Total Expenses: \$7,712,897 (projected)

Expenditures for payroll related expenses is normal for a Health Department our size. We employ health care professionals with a variety of specialized skills. The majority of these employees live and conduct business in Richland County.

*"Staff is very friendly and professional. This is a great organization!"*

Customer satisfaction comment — Richland Public Health.

*"The lady that helped me was extremely helpful and accommodating! I was in a time crunch in getting my birth certificate and she was able to get it to me by the following Monday. I very much appreciated her suggestions and assistance!"* — Vana, Muncie, Ind.  
Customer satisfaction comment — Vital Statistics office.

## District Advisory Council

This Council meets annually in March to bring health concerns and recommendations to the Board of Health and to appoint new members from the county. Members include the chair of each township's board of trustees, village mayors, mayors of Mansfield and Ontario, and the chair of the Richland County Commissioners.

### 2016 Members: Townships -

Bloomington: Danny E. Adkins • Butler: Chuck Tackett • Cass: Joseph S. Miller • Franklin: Jeffrey L. Kuhn • Jackson: Paul Carriere • Jefferson: Frederic Ackerman • Madison: Daniel Fletcher • Mifflin: Russell S. Reed • Monroe: Michael L. Switzer • Perry: Larry A. Simmons • Plymouth: Charles E. Miller • Sandusky: Thomas E. Glauer • Sharon: Dale L. Schroeder • Springfield: Robert W. Currens • Troy: Dan K. Witmer • Washington: Kay Leitenberger • Weller: Dale R. Hulit • Worthington: Roger Oswalt.

### 2016 Mayors -

Bellville: Darrell E. Banks • Butler: Kevin R. Carr • Lexington: Eugene R. Parkison • Lucas: Todd Hall • Mansfield: Timothy L. Theaker • Ontario: Randy Hutchinson • Plymouth: Timothy W. Redden • Shiloh: Marilyn Hall. **Chair, County Commissioners** - Timothy A. Wert.



## Postal Customer

### Health Commissioner Message

2015 for Richland Public Health was a year of commitment. A commitment to the core principles of public health nurses making home and baby visits; a commitment to food and water safety with trained sanitarian inspectors in the field; a commitment to health and wellness with community and business programs to promote exercise and healthy foods.



Martin Tremmel

And, finally, a commitment to the use of your taxpayer dollars. In short, our agency is committed to the highest levels of program achievement, customer service and the use of local, state and federal funds.

On page seven (7), you will see that the business of Richland Public Health is (approximately) a \$7,000,000 enterprise. This includes \$2.3 million dollars of local funds with the remaining 67% of revenues comprised of various grants and fees.

The expenditures include payroll for more than 100 employees and daily operations. It is worth noting that our "business" does not make widgets for sale and profit. Our daily service delivery to the community include programs tailored to protecting and improving the lives of our Richland County citizens.

Approximately 79% of our expenditures is for payroll related expenses. While this may appear higher than an industry standard, it is well within acceptable guidelines for a local governmental public health agency with the depth of program offerings and total grant dollars awarded to Richland County.

It remains our priority to be of service to you - our citizens. And, we pledge to be faithful stewards of the trust and investment that you have committed to our community public health system.

Our best for your improved health and safety in 2016.

Board of Health members received a tech upgrade in 2015 to facilitate smoother operations at monthly Board meetings.

*"We appreciate all the services the Health Dept. has provided to our family over the years."*  
**General customer satisfaction comment left for Richland Public Health services.**



### Board of Health (2016)

**Mansfield:** Robert Exten, MD, Chair; John F. Leech, DDS; Matthew Maiyer, R.Ph.; Ary van Harlingen; Dr. Silvana Rosmarin; **Ontario:** Barbara Cinadr, Della Phelps; **County:** Thelda Dillon; Steven Phillips, DVM; Janice Reed, RN, PhD; Jean Swartz; Violet Wetzel.

**Starting term in 2016:** David Remey (replacing Silvana Rosmarin).

### Richland Public Health Administration

**Martin J. Tremmel**, MPA, JD, Commissioner; **Daniel Burwell**, D.O., Medical Director; **Selby Dorgan**, LSW, Health Promotion/Education Director; **Richard Grega**, Esq., Director of Human Resources and IT; **Joe Harrod**, RS, Director of Environmental Health; **Tina Picman**, MS, RDL, WIC Director; **Amy Schmidt**, BSN, RN, Director of Nursing; **Kevin VanMeter**, Director of Fiscal Operations.